

# REMOTE WORKER PRODUCTIVITY PACKAGE

## SOLUTION BRIEF

**The world is facing its second major recession in close to a decade as the economic fallout from the COVID-19 global pandemic begins to fully materialize.**

In response, organizations have enabled remote working to protect the health and wellbeing of the workforce, their customers, and other stakeholders.

In the very short term, this may help to keep the lights on.

However, many are viewing this as a crisis measure that will be reversed as soon as we exit the COVID-19 containment protocols.

## OFFICE WORKERS ARE SAID TO BE LESS PRODUCTIVE

What they don't understand is that, as we enter recession, organizations that survive are going to remain with a much higher remote working population.

The reason for this is that office workers are 13% less efficient than remote workers according to a recent study from Stanford University, while also carrying a heavier real estate burden, greater sickness absence levels and increased staff turnover.

As organizations scramble to maintain business as usual, this must not be overlooked.

## REMOTE WORKING PRESENTS IT PROBLEMS

Unfortunately though, with increased remote working there are problems.

There's a higher expectation on IT to perform, and for services to be just as available and reliable at home as they are at the office. As a priority, remote workers typically need to:

- Use file-sharing, video conferencing, VDI & SaaS applications
- Switch between multiple devices
- Securely access the network and applications
- Overcome home broadband limitations

## THE PRODUCTIVITY GAP

But with such unanticipated stress being placed on remote technologies, many organizations don't realize how much of an adverse effect this can have on productivity levels. IT demands increase with issues such as:

- Unreported laptop issues
- Incompatible devices
- Interrupted services
- Unsecure environments
- Unreliable connectivity
- Sudden soaring VPN usage

These issues will in turn put organizations' ability to deliver a good service to customers at risk. The daily downtime that IT teams can't see is effectively 'the productivity gap'.

## THE NEW NORMAL

This is the 'new normal' and organizations need to be confident that they can deliver remote services in the long term. Failure to re-architect businesses for remote working could actually be making remote workforces less productive and be costing more.

## THE 'NEW NORMAL' CHALLENGES

- SAAS PERFORMANCE
- LOSS OF VISIBILITY
- SECURITY
- CLOSING THE PRODUCTIVITY GAP

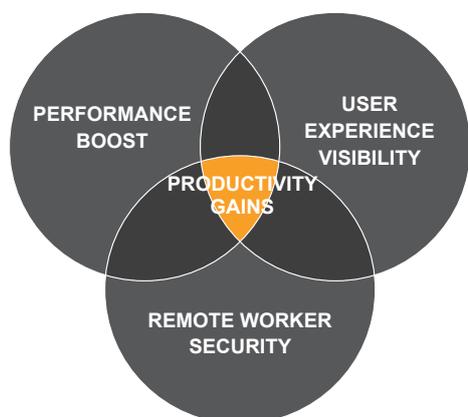
# YOUR TEAM ARE REMOTE, NOW ENSURE THEY'RE EFFECTIVE

## ACHIEVE PRODUCTIVITY GAINS

What if you could have a window into any IT challenges your remote workers are having, with the ability to proactively reduce these issues before they arise and react immediately to any that do?

Companies that are looking to survive and prosper through the hard times ahead are doing just that while reinforcing their remote workers' productivity in a time of need.

How would your CEO react if you said you could harness a 13% improvement in productivity and help make the company more recession-proof?



Organizations are turning to a fast and flexible model of on demand services to give them the scalability they need to provide continuous IT services for remote workers.

They're using those services to gain the performance boost, visibility of user experience, and security levels they need for remote workers to remain productive.

Such a model can quickly pay for itself by allowing your workforce to get their jobs done more efficiently and provide customers with the urgent support and attention they need during these testing times.

## DELIVER INSTANT RELIEF

Only Teneo can provide you with a package that offers an instant, scalable, flexible, and cost-effective way to continuously deliver IT services to your remote workers in the long term.

Our Remote Worker Productivity Package allows you to leverage remote working as the biggest opportunity your organization has to survive recession. The package includes these elements:



Together, we'll help your organization to achieve the extra 13% productivity gains from increased remote worker performance.

## REMOTE WORKER PRODUCTIVITY PACKAGE KEY BENEFITS

- Gain a window into the IT challenges your remote workers are experiencing.
- Proactively reduce issues before they arise, and react immediately to any that do.
- Reinforce remote workers' productivity in a time of need.
- Take rapid advantage of an instant, scalable, flexible, and cost-effective solution.
- Pay as you grow - only use the licenses you need.
- Leverage our expertise for a better understanding of remote worker IT challenges.

## GET IN TOUCH WITH US

To find out more, please contact us through [info@teneo.net](mailto:info@teneo.net) or call us on the numbers below.

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