

# RIVERBED STEELHEAD HEALTH CHECK

**Our four-hour Riverbed SteelHead Health Check is designed to ensure your organization continues to score optimum value from your SteelHead deployment.**

During the engagement, one of our Riverbed-certified engineers will take a look under the hood of your SteelHead appliances during a two-hour, remote consultation and review a checklist of items like software release updates and new plug-ins.

You'll also have the opportunity to ask our engineer any burning questions you have about your SteelHead technology.

We'll then spend a further two hours documenting the results from the remote consultation and provide you with a report of our findings.

The report conclusion will include our recommendation for any subsequent Professional Service work we feel could help you with SteelHead tuning, configuration or problem remediation.

Where possible, we'll report back to you right at the end of the engagement but we'd also be happy to schedule a specific findings call with you and any of your team members at a later date.

Regularly performed, our SteelHead Health Check helps you to keep things humming along.

Where you'd like us to review your Riverbed SteelHead infrastructure in more detail and require an in depth written report, we recommend our Professional Audit.

## LET'S GET STARTED!

To get started with a SteelHead Health Check, we'll require the following information:

- Your primary contact information
- A list of your SteelHead assets to be included in the Health Check, including relevant IP Addresses, usernames and passwords
- Connectivity to your SteelHead appliances from our engineer's laptop, or from a system with Microsoft Office and Internet Explorer/Firefox

All Teneo services must be booked and delivered within 12 months of ordering.

## STEELHEAD HEALTH CHECK SUMMARY

- Two-hour remote consultation
- Two-hour report creation and presentation
- Structured checklist of SteelHead items
- Review configuration, design, firmware, new applications, new features
- Ensure optimal performance and ROI