

CONNECTIVITY AS A SERVICE

IT budgets are always shrinking and today's networking teams often have limited people resources.

So when it comes to managing global telco providers and local ISPs on the other side of the world to get the best price vs performance outcomes, it's normal to feel a huge drain on your time, energy and your company's wallet.

We'd like to help you to use your time more efficiently and reduce global connectivity costs by bringing you a flexible service that will boost the overall performance of your network architecture.

INTRODUCING CONNECTIVITY AS A SERVICE

Global Connectivity as a Service from Teneo helps you to leverage Internet Access at a more cost-effective rate than MPLS, ideal if you're about to increase spend on MPLS, or look for a new MPLS provider or ISP to accommodate bandwidth growth. It also allows you to achieve greater agility in an SD-WAN deployment.

Available in over 200 countries and territories, we provide a fully project-managed, 24x7 enterprise-class service for all available Internet Access technologies with speeds and SLA's to suit your needs. Now you can cut out the time it takes to research and source the right Internet Access service from the best provider in each country since we'll do all that hard work for you.

We'll also provide you with static IP addresses, onsite installation and RJ45 Ethernet handoff.

Our local 'feet on the street' can be used for cabling, site survey and rack and stack of equipment so you don't have to fly your team out to remote locations where you don't have local IT resources.

24x7 PROACTIVE MONITORING & FAULT RESOLUTION

Our 24x7 proactive monitoring and service desk teams work around the clock to ensure your service delivers, day and night. In the event of a fault, we'll automatically create a support ticket, send you an alert and begin fault resolution for you. You can also contact us by phone, email or through our support portal with any issues you identify, which we'll respond to in line with the SLA's we set.

If you're already an existing Internet customer, we can consolidate your global Internet management so you don't need to keep in touch with 10 or 50 providers. You'll get a single dashboard to view inventory and performance of your circuits and we'll hold a quarterly review with you to discuss any points of interest.

Essentially, we'll deliver the right service, at the right price - made up of a predictable monthly recurring cost (MRC) with deployment costs covered in a simple non-recurring cost (NRC) - at the right quality, at the right time with centralised procurement, invoicing, technical standardisation, performance monitoring and fault resolution.

As your single point of contact for Internet connectivity, we'll provide you with one contract, one invoice and we'll manage everything through one team.

CONNECTIVITY AS A SERVICE BENEFITS

- Leverage Internet Access at a more cost-effective rate than MPLS.
- We'll select from a diversity of internet connectivity providers per site to ensure you achieve maximum uptime.
- Predictable monthly recurring cost (MRC) with deployment costs covered in a simple non-recurring cost (NRC).
- Fully managed, 24x7 enterprise-class service delivered through one contract, one invoice and one team.
- Available in 200+ countries and territories.
- Consolidate existing global Internet management.
- A range of Internet Access technologies, speeds and SLA's to suit your needs.
- All Internet comes with RJ45 Ethernet handoff and static IP.
- Centralised procurement, invoicing, technical standardisation, performance monitoring and fault resolution.

EXAMPLE USAGE CASES

- Internet for SD-WAN
- Internet for diversity to MPLS
- Internet for back up to MPLS
- Internet for replacement of MPLS
- Broadband Internet for smaller offices
- Primary Internet for remote locations or countries
- Existing Internet management global consolidation

We've been working with SD-WAN technology since 2011, long before Gartner gave the SD-WAN category its name. SD-WAN offers a practical way to achieve greater agility and optimise application performance globally from a central location. But if you're going to do that effectively, you're still going to need flexible connectivity choices.

We established our SD-WAN Practice especially to help you navigate your way through the fast-changing SD-WAN market landscape. For help with SD-WAN and connectivity combined, please don't hesitate to contact us!

INTERNET TECHNOLOGIES WE OFFER

Broadband Internet:

- ADSL
- VDSL
- FTTX
- Mobile 3G/4G
- Cable

Dedicated Internet:

- Fiber
- Ethernet
- Copper
- Wireless
- Satellite

GETTING STARTED

To request pricing from Teneo, please contact your account manager or get in touch with us at info@teneo.net

Here's what we'll need to know:

- Full site addresses and countries
- Your Internet speed requirement per site
- If your requirement is for broadband or dedicated internet
- The year term requirement (1 - 5 years)

OUR OFFICE LOCATIONS

UK

Teneo Ltd
20/21 Theale Lakes Business Park
Moulden Way
Sulhamstead
RG7 4GB

T: +44 118 983 8600

F: +44 118 983 8633

FRANCE

Teneo France S.A.S.
65 Rue Des Trois Fontanot
92000 Nanterre

T: +33 1 55 51 30 38

USA

Teneo Inc.
44330 Mercure Circle
Suite 260
Dulles
VA 20166

T: +1 703 212 3220

F: +1 703 996 1118

MCS, LLC, Part of Teneo Inc.
3929 S 147th Street
Suite 100-S
Omaha, NE 68144

T: +1 402 330 9600

F: +1 402 330 9635

AUSTRALIA

Teneo Australia Pty Ltd
Level 20
Tower 2 Darling Park
201 Sussex Street
Sydney, NSW 2000

T: +61 2 8038 5021

F: +61 2 9012 0683

Email: info@teneo.net

Web: www.teneo.net